

## Privacy Notice: Mix Design App

### Purpose of Mix Design App

The Mix Design App is used to create a concrete mix design according to customer requirements and standards. The obtained results include information about the ingredients like cement, sand and aggregate sieve curve, additives, admixtures, and water. In long term the data will be used to compare mix designs in different countries and regions to improve services and for concrete mix designs and to identify global trends.

### Data Capture

According to the implemented scope, the following personal data of Sika employees and customers can or will be stored and processed on the Mix Design App:

- Customer name (if natural person and not a company)
- Username
- E-Mail address
- Password
- Customer location (optional)
- Any personal data voluntarily provided in user`s comments

Email address, password and customer name are required in order to log in in the App. Other data is required to improve our technical support for our customers.

### Data Access

Access to the system is granted based on the need-to-know principle.

External: access to own and shared analyses (without personal data)

Internal normal user: access to own and shared analyses (without personal data)

Internal super user and support team: access to own and shared analyses, access to data lake in Power BI, access to analytical webpage for user support.

Super users and support team are users who have access for following purposes: Supporting app users if they have questions, reviewing quality of performed analysis to give users feedback, analyzing how the apps are used to improve the app further in the future, operational support of the apps, review the analysis to further improve the backend processes.

We do not disclose your personal data to third parties unless you have explicitly consented to such disclosure or we are legally obliged or entitled to disclose data due to local legal requirements and/or official governmental court orders or we have legitimate interest to do so, such in case of maintenance and support. In those case, technical security measures are in place to ensure that the data is transferred in a secure manner (e.g. encryption).

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No automated decision-making or profiling takes place as part of the data processing

We use external services to provide the App, including the provision of storage, hosting, database services, security and maintenance services. The provider is Andeo AG, Technikumstrasse 73, 8400 Winterthur, Switzerland. In this context, personal data is transferred to Switzerland. The transfer is authorised by an EU adequacy decision. A copy of this decision is available at: <https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX%3A32000D0518>.

### Legal basis

Free Version (Mix Design App base version): The legal basis for processing your personal data is your consent in accordance with Article 6(1)(a) of the General Data Protection Regulation (GDPR). By using the free of charge base version of the Mix Design App, you voluntarily agree to the processing of your data.

Paid Services (e.g., LCA and Shotcrete): If you choose to use the paid services of the Mix Design App e.g., LCA and Shotcrete, the legal basis for processing your personal data is the performance of a contract under Article 6(1)(b) of the GDPR. This processing is necessary to provide the services you have purchased.

### Retention period

In case you stop using the App and become inactive for one year, you will receive a notification asking you to log-in in the App. If you do not log-in in App within 30 days as of receipt of this notification, your data will be deleted.

You can be an active user of the App and still request deletion of your personal data via the below mentioned email address.

### Responsibles

Raimonds Garda

Address: Garā iela 2, Stopiņu pagasts, Ropažu novads · LV-2130 Dreiliņi · Latvia

Sika Baltic SIA

If you have any questions about this privacy notice, please contact your Data Protection Responsible at [privacy@lv.sika.com](mailto:privacy@lv.sika.com).

### YOUR RIGHTS:

#### (a) Right of access:

You may have the right to obtain from us confirmation as to whether or not personal data concerning you is processed, and, where that is the case, to request access to your personal data. This access information includes – inter alia – provision of the information about the purposes of the processing,

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the categories of personal data concerned, and the recipients or categories of recipients to whom the personal data have been or will be disclosed.

However, this is not an absolute right, and the interests of other individuals may restrict your right of access.

You may have the right to obtain a copy of the personal data undergoing processing.

Your requests are generally free of charge. We may charge a reasonable fee based on administrative costs in case your request is manifestly unfounded or excessive, in particular because of its repetitive character.

### **(b) Right to rectification:**

You may have the right to obtain from us the rectification of inaccurate personal data concerning you. Depending on the purposes of the processing, you may have the right to have incomplete personal data completed, including by means of providing a supplementary statement.

### **(c) Right to erasure ("right to be forgotten"):**

Under certain circumstances, you may have the right to obtain from us the erasure of personal data concerning you and we may be obliged to erase such personal data.

### **(d) Right to restriction of processing:**

Under certain circumstances, you may have the right to obtain from us restriction of processing your personal data. In this case, the respective data will be marked and may only be processed by us for certain purposes.

### **(e) Right to data portability:**

Under certain circumstances, you may have the right to receive the personal data concerning you, which you have provided to us, in a structured, commonly used and machine-readable format and you may have the right to transmit those data to another entity without hindrance from us.

### **(f) Right to object:**

Under certain circumstances, you may have the right to object, on grounds relating to your particular situation, to the processing of your personal data by us and we can be required to no longer process your personal data.

Moreover, if your personal data is processed for direct marketing purposes, you have the right to object at any time to the processing of personal data concerning you for such marketing, which includes profiling to the extent that it is related to such direct marketing. In this case your personal data will no longer be processed for such purposes by us.