

Privacy Notice: Sand App

Sika (Thailand) Limited and its affiliates (hereinafter collectively referred to as "we") respect the rights to privacy of our customers (hereinafter referred to as "you"). To ensure that your personal data is protected, we have created this privacy notice to inform the details regarding the collection, use, disclosure, deletion, and destruction (collectively, the "processing") of your personal data, both online and other channels, in accordance with the personal data protection law.

Purpose of Sand App

1. The Sand App is used to analyze sand and aggregates in a digital way, and in comparison with the traditional dry sieving, faster and mobile. The obtained results include the particle size distribution and particle shape information.
2. We use your personal data in this regard to, for example, provide you with services and products, manage your account.
3. We process your personal data to because it is necessary for the purposes of the legitimate interests pursued by us or by a third party. Examples of what your personal data is processed in this regard are as follows:
 - (1) To manage, develop, and conduct our business operations which include administration and development of websites and applications, fraud prevention and detection, crime prevention, relationship management for current and potential customers, maintenance of information technology (IT) systems;
 - (2) To protect your security such as provision of security measures, protection of your personal data, access control and identity authentication when you log in to your user account;
 - (3) To conduct marketing research and data analysis which include to send news and privileges to you via emails, SMS, applications, social media, telephone, and direct mails, and to conduct questionnaires and interviews with you; and
 - (4) To establish, exercise, or defend your or our legal claims.
4. We process your personal data because it is necessary to protect vital interests of you or of another person. We process your personal data to, for instance, make contact in case of emergency and control and prevent disease.
5. We process your personal data because it is necessary for compliance with a legal obligation to which we are subject to.
6. We process your personal data because it is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in us.

Privacy Notice: Sand App

7. With your consent, we process your personal data to:

(1) Enable us, the companies in our group, and our partners to send news and privileges to you via emails, SMS, applications, social media, telephone, and direct mails; and

(2) Conduct other activities which we might have to collect additional personal data about you in which case we will inform and request your new consent from time to time.

Data Capture

According to the implemented scope, the following personal data of Sika employees and you can or will be stored and processed on the Sand App:

- E-Mail address, user name, password, customer (if natural person), location of customer (optional) and any personal data voluntarily provided in user's comments.

[Email address, password and user name are required in order to log-in in the App. Other data is required to improve our technical support.]

The analyzed data are linked to a user (Mail-ID) to enable following functions:

- Make sure that users can access and restore their data (Access control)
- Store the consent of the users (user acceptance)
- Understand how the App is used by users to improve the App
- Troubleshooting in case the user needs support

Data Access

Access to the system is granted based on the need-to-know principle.

External: access to own and shared analyses (without personal data).

Internal normal user: access to own and shared analyses (without personal data).

Internal super user and support team: access to all user analyses and personal data.

Super users and support team are users who have access to your data for the following purposes: Supporting App users if they have questions, reviewing quality of performed analysis to give users feedback, analyzing how the App is used to further improve the App, operational support of the App, review the analysis to further improve the backend processes.

Privacy Notice: Sand App

We do not disclose your personal data to third parties unless you have explicitly consented to such disclosure or we are legally obliged or entitled to disclose data due to local legal requirements and/or official governmental court orders or we have legitimate interest to do so, such in case of maintenance and support. In those case, technical security measures are in place to ensure that the data is transferred in a secure manner (e.g. encryption).

Transferring Personal Data Overseas

1. Your data are stored in the data centers located in Switzerland.
2. We may send or transfer your personal data to our affiliates or other persons in a foreign country if it is necessary in order for us to perform our obligations or for your benefit, to respond to your pre-sale request; to protect your and third party's life, body and health, to comply with laws or to the extent necessary for the public interest activities.
3. We may store your information on a computer, server, or cloud provided by a third party. And may use third-party programs, applications and platforms in processing your personal data. However, we will not allow unrelated parties to access to your personal data and will require such parties to have appropriate security protection measures.
4. In the event that your personal data is transferred to a foreign country, we will comply with applicable personal data protection laws and take appropriate measures to ensure that your personal data is protected and you can exercise your rights in accordance with the laws. Moreover, we will require those who receive the data to have appropriate protection measures for your personal data, to process such personal data only as necessary, and to take steps to prevent unauthorized use or disclosure of your personal data.

Security Measures

1. We have implemented appropriate technical and administrative standards to protect your personal data from loss, misuse, and unauthorized access use, disclose, or destruction. We use technology and security procedures such as encryption and access restriction to ensure that only authorized people shall have access to your personal data, and that they are trained about the importance of protecting personal data.
2. We provide appropriate security measures to prevent the loss, access, use, change, disclosure of personal data from those who do not have rights or duties related to that personal data. We will review the above-mentioned measures when necessary or when the technology changes to ensure effective security.

Legal basis

- a) Your personal data is processed for purposes of
 - performing the contractual relationship with the Customer (including fulfilling contractual obligations, communication, and legal and compliance activities),
 - (direct) marketing activities and/or
 - security and fraud prevention activities.

Privacy Notice: Sand App

- b) [Sika (Thailand)] relies on the following legal bases for such processing activities:
- performance of the contractual relationship with the Customer;
 - legitimate interest of [Sika (Thailand)], Sika's affiliates or other third parties (such as governmental bodies or courts). The legitimate interest could be in particular group-wide information sharing, (direct) marketing activities, prevention of fraud or misuse of IT systems, physical security, IT and network security, internal investigations, or potential merger and acquisition activities;
 - compliance with legal obligations;
 - consent, when the above legal basis does not apply.

Retention period

In case you stop using the App and become inactive for one year, you will receive a notification asking you to log-in in the App. If you do not log-in in App within 30 days as of receipt of this notification, your data will be deleted.

You can be an active user of the App and still request deletion of your personal data under the following link [Privacy Web Form \(onetrust.com\)](https://onetrust.com/PrivacyWebForm) or via the below mentioned email address.

Responsibles

Sika (Thailand) Ltd.

700/37 Moo 5, Amata City Chonburi Industrial Estate

Bangna-Trad Rd, KM.57, T.Klong Tamhru, A. Muang

Chonburi 20000

Thailand

If you have any questions about this privacy notice, please contact your Data Protection Responsible at privacy@th.sika.com.

YOUR RIGHTS:

(a) Right of access:

You may have the right to obtain from us confirmation as to whether or not personal data concerning you is processed, and, where that is the case, to request access to your personal data. This access information includes – inter alia – provision of the information about the purposes of the processing, the categories of personal data concerned, and the recipients or categories of recipients to whom the personal data have been or will be disclosed.

However, this is not an absolute right, and the interests of other individuals may restrict your right of access.

You may have the right to obtain a copy of the personal data undergoing processing.

Your requests are generally free of charge. We may charge a reasonable fee based on administrative costs in case your request is manifestly unfounded or excessive, in particular because of its repetitive character.

Privacy Notice: Sand App

(b) Right to rectification:

You may have the right to obtain from us the rectification of inaccurate personal data concerning you. Depending on the purposes of the processing, you may have the right to have incomplete personal data completed, including by means of providing a supplementary statement.

(c) Right to erasure ("right to be forgotten"):

Under certain circumstances, you may have the right to obtain from us the erasure of personal data concerning you and we may be obliged to erase such personal data.

(d) Right to restriction of processing:

Under certain circumstances, you may have the right to obtain from us restriction of processing your personal data. In this case, the respective data will be marked and may only be processed by us for certain purposes.

(e) Right to data portability:

Under certain circumstances, you may have the right to receive the personal data concerning you, which you have provided to us, in a structured, commonly used and machine-readable format and you may have the right to transmit those data to another entity without hindrance from us.

(f) Right to object:

Under certain circumstances, you may have the right to object, on grounds relating to your particular situation, to the processing of your personal data by us and we can be required to no longer process your personal data.

Moreover, if your personal data is processed for direct marketing purposes, you have the right to object at any time to the processing of personal data concerning you for such marketing, which includes profiling to the extent that it is related to such direct marketing. In this case your personal data will no longer be processed for such purposes by us.

In the event that this privacy notice is amended, we will announce a new privacy notice on this website, which you should periodically review the privacy notice. The new privacy notice will be effective immediately on the date of announcement.