

Privacy Notice: Sand App

Purpose of Sand App

The Sand App is used to analyze sand and aggregates in a digital way, and in comparison with the traditional dry sieving, faster and mobile. The obtained results include the particle size distribution and particle shape information. In addition, personal information is collected and processed within the Sand App for the specific purpose of enabling use of the App, including:

- To enable users to log in and access the App (e.g., using email address, user name, and password);
- To ensure users can access and restore their data (Access control);
- To store and manage user consent and acceptance of terms (User acceptance);
- To understand how the App is used in order to improve its functionality and user experience;
- To provide technical support and troubleshoot issues when needed; and
- For security purposes and to protect the integrity of the App.

Data Capture

According to the implemented scope, the following personal data of Sika employees and external users can or will be stored and processed on the Sand App:

- E-Mail address, user name, password, customer (if natural person), location of customer (optional) and any personal data voluntarily provided in user's comments.

Email address, password and user name are required in order to log-in in the App. Other data is required to improve our technical support.

The analyzed data are linked to a user (Mail-ID) to enable following functions:

- Make sure that users can access and restore their data (Access control)
- Store the consent of the users (user acceptance)
- Understand how the App is used by users to improve the App
- Troubleshooting in case the user needs support

Data Access

Access to the system is granted based on the need-to-know principle.

External: access to own and shared analyses (without personal data).

Internal normal user: access to own and shared analyses (without personal data).

Internal super user and support team: access to all user analyses and personal data.

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Super users and support team are users who have access to your data for the following purposes: Supporting App users if they have questions, reviewing quality of performed analysis to give users feedback, analyzing how the App is used to further improve the App, operational support of the App, review the analysis to further improve the backend processes.

We do not disclose your personal data to third parties unless you have explicitly consented to such disclosure or we are legally obliged or entitled to disclose data due to local legal requirements and/or official governmental court orders or we have legitimate interest to do so, such in case of maintenance and support. In those case, technical security measures are in place to ensure that the data is transferred in a secure manner (e.g. encryption).

Your data are stored in the data centers located in Switzerland.

Legal basis

References to “personal data” in this Privacy Notice are equivalent to “personal information” as defined and governed by the General Data Protection Regulation (EU) 2016/679 ("GDPR") and other applicable data protection laws, including those in the Norway. “Personal data” refers to any information about an individual where that individual is either directly identified or can be identified. It does not include ‘anonymous data,’ where the identity of an individual has been permanently removed.

We process your personal data only as permitted by applicable law. Under the GDPR and other relevant data protection laws, we are required to have a valid “legal basis” for each purpose for which we process your personal data. The legal basis for processing your personal data will depend on the type of data and the specific context in which it is collected. Generally, we process your personal data under the following legal bases:

- **Consent:** When you have provided your explicit consent for us to process your personal data for specific purposes.
- **Contractual Necessity:** When processing your personal data is necessary to perform a contract with you, such as providing access to the Sand App and its features, or to take steps at your request prior to entering into a contract.
- **Legitimate Interests:** When processing is necessary for our legitimate business interests, provided that such interests are not overridden by your rights and freedoms. This includes operating and improving the Sand App, providing technical support, troubleshooting, ensuring security, analyzing usage to enhance functionality, and communicating with you about our services.
- **Legal Obligations:** When processing is necessary to comply with our legal obligations, such as adhering to applicable laws, such as tax laws, regulations, or other legal processes.

Retention period

In case you stop using the App and become inactive for one year, you will receive a notification asking you to log-in in the App. If you do not log-in in App within 30 days as of receipt of this notification, your data will be deleted.

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You can be an active user of the App and still request deletion of your personal data under the following link [Use your GDPR rights](#) or via the below mentioned email address.

Responsibles

The responsible data controller, subject to the GDPR, for the processing of personal data is:

Sika Norge AS

Santitetsveien 1, 2013 Skjetten

Tel: +47 67 06 79 00

If you have questions about how we process personal data, wish to file a complaint, or exercise your rights under the GDPR, you can send an email to privacy@no.sika.com.

You can also learn more about your rights under the GDPR or file a complaint with the Norwegian Data Protection Authority at www.datatilsynet.no.

YOUR RIGHTS:

We respect your privacy and subject to GDPR, you have the following rights:

(a) Right of access:

You may have the right to obtain from us confirmation as to whether or not personal data concerning you is processed, and, where that is the case, to request access to your personal data. This access information includes – inter alia – provision of the information about the purposes of the processing, the categories of personal data concerned, and the recipients or categories of recipients to whom the personal data have been or will be disclosed.

However, this is not an absolute right, and the interests of other individuals may restrict your right of access.

You may have the right to obtain a copy of the personal data undergoing processing.

Your requests are generally free of charge. We may charge a reasonable fee based on administrative costs in case your request is manifestly unfounded or excessive, in particular because of its repetitive character.

(b) Right to rectification:

You may have the right to obtain from us the rectification of inaccurate personal data concerning you. Depending on the purposes of the processing, you may have the right to have incomplete personal data completed, including by means of providing a supplementary statement.

(c) Right to erasure ("right to be forgotten"):

Under certain circumstances, you may have the right to obtain from us the erasure of personal data concerning you and we may be obliged to erase such personal data.

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(d) Right to restriction of processing:

Under certain circumstances, you may have the right to obtain from us restriction of processing your personal data. In this case, the respective data will be marked and may only be processed by us for certain purposes.

(e) Right to data portability:

Under certain circumstances, you may have the right to receive the personal data concerning you, which you have provided to us, in a structured, commonly used and machine-readable format and you may have the right to transmit those data to another entity without hindrance from us.

(f) Right to object:

Under certain circumstances, you may have the right to object, on grounds relating to your particular situation, to the processing of your personal data by us and we can be required to no longer process your personal data.

Moreover, if your personal data is processed for direct marketing purposes, you have the right to object at any time to the processing of personal data concerning you for such marketing, which includes profiling to the extent that it is related to such direct marketing. In this case your personal data will no longer be processed for such purposes by us.

(g) Withdraw Consent

Where our processing is based on your consent, you have the right to withdraw your consent at any time.