

BUILDING TRUST

Purpose of Mix Design App

The Mix Design App is used to create a concrete mix design according to customer requirements and standards. The obtained results include information about the ingredients like cement, sand and aggregate sieve curve, additives, admixtures, and water. In long term the data will be used to compare mix designs in different countries and regions to improve services and for concrete mix designs and to identify global trends.

Data Capture

According to the implemented scope, the following personal data of Sika employees and customers can or will be stored and processed on Mixed Design App:

- Customer name
- Customer location
- Project name
- Project location
- Username
- User email address (User ID)
- Creation date of analysis

Email address and customer name are required in order to log in in the App. Other data is required to connect to our customers and projects to improve our technical support for our customers.

Data Access

Access to the system is granted based on the need-to-know principle.

External: access to own and shared analyses (without personal data)

Internal normal user: access to own and shared analyses (without personal data)

Internal super user and support team: access to own and shared analyses, access to data lake in Power BI, access to analytical webpage for user support.

Super users and support team are users who have access for following purposes: Supporting app users if they have questions, reviewing quality of performed analysis to give users feedback, analyzing how the apps are used to improve the app further in the future, operational support of the apps, review the analysis to further improve the backend processes.

We do not disclose your personal data to third parties unless you have explicitly consented to such disclosure or we are legally obliged or entitled to disclose data due to local legal requirements and/or official governmental court orders or we have legitimate interest to do so, such in case of maintenance



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and support. In those case, technical security measures are in place to ensure that the data is transferred in a secure manner (e.g. encryption).

Your data are stored in the data centers located in EU.

Retention period

External user data:	1 year for personal user data
Internal user data:	1 year for personal user data

Responsibles

Sika France SAS – 84 rue Edouard Vaillant – 93350 LE BOURGET

If you have any questions about this privacy notice, please contact your Data Protection Responsible at privacy@fr.sika.com.

YOUR RIGHTS:

(a) Right of access:

You may have the right to obtain from us confirmation as to whether or not personal data concerning you is processed, and, where that is the case, to request access to your personal data. This access information includes – inter alia – provision of the information about the purposes of the processing, the categories of personal data concerned, and the recipients or categories of recipients to whom the personal data have been or will be disclosed.

However, this is not an absolute right, and the interests of other individuals may restrict your right of access.

You may have the right to obtain a copy of the personal data undergoing processing.

Your requests are generally free of charge. We may charge a reasonable fee based on administrative costs in case your request is manifestly unfounded or excessive, in particular because of its repetitive character.

(b) Right to rectification:

You may have the right to obtain from us the rectification of inaccurate personal data concerning you. Depending on the purposes of the processing, you may have the right to have incomplete personal data completed, including by means of providing a supplementary statement.

(c) Right to erasure ("right to be forgotten"):

Under certain circumstances, you may have the right to obtain from us the erasure of personal data concerning you and we may be obliged to erase such personal data.



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(d) Right to restriction of processing:

Under certain circumstances, you may have the right to obtain from us restriction of processing your personal data. In this case, the respective data will be marked and may only be processed by us for certain purposes.

(e) Right to data portability:

Under certain circumstances, you may have the right to receive the personal data concerning you, which you have provided to us, in a structured, commonly used and machine-readable format and you may have the right to transmit those data to another entity without hindrance from us.

(f) Right to object:

Under certain circumstances, you may have the right to object, on grounds relating to your particular situation, to the processing of your personal data by us and we can be required to no longer process your personal data.

Moreover, if your personal data is processed for direct marketing purposes, you have the right to object at any time to the processing of personal data concerning you for such marketing, which includes profiling to the extent that it is related to such direct marketing. In this case your personal data will no longer be processed for such purposes by us.